2019 REFUND POLICY

To better serve our members and participants, the Piara Waters Junior Football Club has set the following guidelines on refunds:

* To request a refund you must complete a “PWJFC Cancellation Form.” This will then be sent to the Treasurer, where a decision will be made as to whether to move forward with the refund and how much of the cost will be refunded.
* Refunds will be assessed on the basis of the following:
	+ Injury
	+ Moving
	+ Scheduling conflicts
* Unfortunately, refunds will not be assessed for programs due to the following:
	+ Unhappy with team assignment
	+ Transfer to another club after team nominations are created by the club.
	+ Request not honoured
* The amount of money that is refunded is contingent on how much of the season has passed as well as the reason for the refund. For example, a child who suffers an injury with only a short time left in the season will likely not warrant a refund as the entire cost of the season has already been incurred. But an individual who suffers an injury close to the season beginning is likely to get back the entire cost of the registration.
* PWJFC charges a $20 administration fee for bank charges and removal from District registration. This will be deducted from any refunded amount.
* Refunds that are awarded will be returned by:
	+ Direct Deposit – Member must supply the club with their bank details on the PWJFC Cancellation Form. This process can take up to 1-2 weeks.
* PWJFC reserves the right to make decisions on individual circumstances at its discretion.
* PWJFC will not give refunds or prorated fees for missed practices or games due to a participant registering for a program late.